

## **SPRINT accessibility policy: support persons**

SPRINT recognizes that some individuals with disabilities rely on support persons for assistance while accessing services.

### **Policy:**

A person with a disability who is accompanied by a support person will be allowed to enter SPRINT's premises together with the support person, and will not be prevented from having access to the support person while on the premises.

### **Procedures:**

- Fees will not be charged for support persons attendance at SPRINT programs but other program costs may apply such as charges for meals.
- Staff will seek consent of the client before discussing confidential personal health information in the presence of the support person.
- Staff are trained on how to interact appropriately with customers/clients who are accompanied by support persons.