

SPRINT accessibility policy: service animals

SPRINT is committed to welcoming people with disabilities who are accompanied by a service animal on the parts of our premises that are open to the public and other third parties.

Policy:

Persons with disabilities who are accompanied by a guide dog or other service animal will be permitted to enter SPRINT's premises and to keep the animal with them, except in areas where food is being prepared or stored. .

Procedures:

Management will:

- Ensure that all staff, volunteers and others dealing with the public are properly trained in interacting with people with disabilities who are accompanied by a service animal.

Staff/ Volunteers will:

- Not touch a service animal without permission
- Not offer food or treats to service animals.
- Staff and volunteers are trained on how to interact appropriately with person's who are accompanied by a service animal.

Clients will:

- Ensure the service animal is kept in control at all time and is well behaved
- Ensure the service animal is not a threat to health and safety
- Ensure that the services animal has up-to-date immunizations.