

Who Provides SPRINT's In-Home Services?

SPRINT's In-Home Services are provided by well-trained and screened **Personal Support Workers**.

Recent client satisfaction surveys indicated that SPRINT's In-Home Services clients are very satisfied with their services.

SPRINT's **Personal Support Workers** have earned a Personal Support Worker certificate from a college-based program. They are trained to understand the physical and emotional needs of aging adults and to respond to the needs of their caregivers.

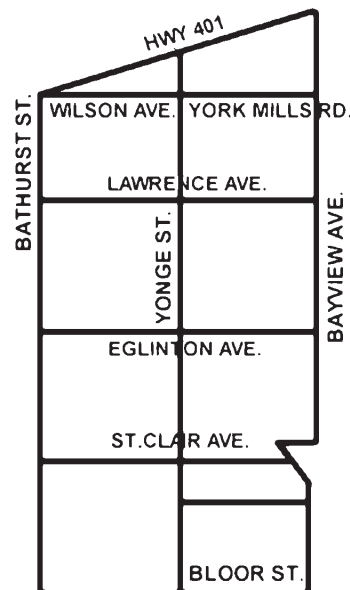
How are SPRINT Workers Supervised?

SPRINT's **Personal Support Workers** are supervised by an In-Home Services Supervisory Team who have advanced training in social services or gerontology.

SPRINT supervisors welcome feedback from clients to help ensure that clients and their families receive the care they require.

Service Area*

*Individual program boundaries may vary. Please call (416) 481-6411 for specific program boundaries.



For More Information

To find out more about SPRINT's In-Home Services contact SPRINT at:

Phone: (416) 481-6411

Fax: (416) 481-9829

homemaking@sprint-homecare.ca

www.SPRINT-homecare.ca

**140 Merton Street, 2nd floor
Toronto, ON M4S 1A1**

Charitable Registration Number: 10497 3458 RR0001



In-Home Services



- Homemaking
- Respite Care
- Personal Support Services

Helping People
Live at Home Since 1983

(416) 481-6411

What is SPRINT?

SPRINT is a non-profit United Way member agency that provides a wide range of home and community support services to help seniors and persons with disabilities in the North Toronto area live independently in the community.

What are SPRINT's In-Home Services?

SPRINT's In-Home Services include:

- Personal Support Services
- Homemaking
- Respite Care (caregiver relief)

Personal Support Services



College-trained **Personal Support Workers** provide assistance with personal care such as a bath or medication reminders.

Homemaking

SPRINT's **Personal Support Workers** help with household management – including meal preparation, grocery shopping, light housekeeping, and escorts to appointments. They establish a strong, supportive relationship with clients and monitor their well-being as needed.

Respite Care

Caregivers who provide round-the-clock care to a frail or cognitively impaired senior or a person with a disability need time to themselves.



Respite Care Services allow **caregivers** some time to take a break, while knowing their family member is being well-looked after.



SPRINT's trained **Personal Support Workers** come to your home to help your family member with personal care and homemaking as well as engage your family member in appropriate activities such as playing games, reading or going for walks.

Our staff are specially trained to deal with adults with dementia.

What are the Fees?

The SPRINT In-Home Services department charges hourly fees for Personal Support Services, Homemaking and Respite Care. Please call our Information Desk at (416) 481-6411 for more information about fees. When you are a SPRINT client, you receive our monthly newsletter with regular updates on all our programs and services. These programs include hot and frozen meal deliveries (meals on wheels), transportation, and free referral and counselling services.

Within resources available, SPRINT seeks not to deny services to eligible clients because of an inability to pay. Please ask about our subsidies.

